# **Complete Summary**

#### TITLE

Standardized methods for labeling, packaging and storing medications: percentage of failures in maintenance of medication and equipment available on cardiac arrest carts.

## SOURCE(S)

Ministry of Health. Safe practices indicators project: background, summary of methods and measurement strategies. Madrid: Ministry of Health; 2009 Feb 20. 97 p.

## **Measure Domain**

#### PRIMARY MEASURE DOMAIN

**Process** 

The validity of measures depends on how they are built. By examining the key building blocks of a measure, you can assess its validity for your purpose. For more information, visit the Measure Validity page.

#### SECONDARY MEASURE DOMAIN

Does not apply to this measure

## **Brief Abstract**

## **DESCRIPTION**

This measure is used to determine the percentage of failures in the maintenance (use-by dates, stocks and easy location) of medications and equipment available on cardiac arrest trolleys.

## **RATIONALE**

Improper labeling, packaging and maintenance control of medications are well-known causes of serious medication errors. However, the evidence shows that there are effective methods for simplifying pharmacy dispensing by standardizing the labeling of medication containers and drawn-up syringes and the packaging of medications. Correct maintenance of cardiac arrest carts is of particular importance to prevent serious adverse events.

Main aim of indicator: to reduce the number of errors connected with maintenance (use-by dates, stocks and location) of medications and equipment available on cardiac arrest carts.

## PRIMARY CLINICAL COMPONENT

Cardiac arrest carts; failures in maintenance of medication and equipment

## **DENOMINATOR DESCRIPTION**

Total number of errors possible failures assessed in a selected at random cardiac arrest cart (see the related "Denominator Inclusions/Exclusions" field in the Complete Summary)

## **NUMERATOR DESCRIPTION**

Number of failures detected x 100

# **Evidence Supporting the Measure**

# **EVIDENCE SUPPORTING THE CRITERION OF QUALITY**

- A formal consensus procedure involving experts in relevant clinical, methodological, and organizational sciences
- One or more research studies published in a National Library of Medicine (NLM) indexed, peer-reviewed journal

## **Evidence Supporting Need for the Measure**

## **NEED FOR THE MEASURE**

Overall poor quality for the performance measured

## **EVIDENCE SUPPORTING NEED FOR THE MEASURE**

Ministerio de Sanidad y Consumo. Indicadores de buenas practicas sobre seguridad del paciente. Resultados de su medicion en una muestra de hospitales del sistema nacional de salud Español. Madrid: Ministerio de Sanidad y Consumo; 2008. 95 p.

## **State of Use of the Measure**

## **STATE OF USE**

Current routine use

## **CURRENT USE**

Internal quality improvement

## **Application of Measure in its Current Use**

## **CARE SETTING**

Hospitals

#### PROFESSIONALS RESPONSIBLE FOR HEALTH CARE

Advanced Practice Nurses Allied Health Personnel Nurses Physicians

#### LOWEST LEVEL OF HEALTH CARE DELIVERY ADDRESSED

Single Health Care Delivery Organizations

## **TARGET POPULATION AGE**

Unspecified

## **TARGET POPULATION GENDER**

Either male or female

## STRATIFICATION BY VULNERABLE POPULATIONS

Unspecified

# **Characteristics of the Primary Clinical Component**

## INCIDENCE/PREVALENCE

No cardiac arrest cart was completely well maintained. Average percentage of failures per cart was  $5.4\% \pm 0.1$  (95% Confidence Interval).

## **EVIDENCE FOR INCIDENCE/PREVALENCE**

Ministerio de Sanidad y Consumo. Indicadores de buenas practicas sobre seguridad del paciente. Resultados de su medicion en una muestra de hospitales del sistema nacional de salud Español. Madrid: Ministerio de Sanidad y Consumo; 2008. 95 p.

## **ASSOCIATION WITH VULNERABLE POPULATIONS**

Unspecified

## **BURDEN OF ILLNESS**

Unspecified

## **UTILIZATION**

Unspecified

## **COSTS**

Unspecified

# **Institute of Medicine National Healthcare Quality Report Categories**

## **IOM CARE NEED**

End of Life Care **Getting Better** 

## **IOM DOMAIN**

Effectiveness Safety

## **Data Collection for the Measure**

## **CASE FINDING**

Users of care only

## **DESCRIPTION OF CASE FINDING**

A selected at random cardiac arrest cart

#### **DENOMINATOR SAMPLING FRAME**

Patients associated with provider

## **DENOMINATOR INCLUSIONS/EXCLUSIONS**

## **Inclusions**

Total number of possible failures assessed\* in a selected at random cardiac arrest cart

\*The aspects (possible failures) to assess are:

- a. There is a list of the set and stocks of medications and equipment that the cart should have
- b. The cart contain the expected set and quantity of medications and equipment
- c. The cart does not contain any medications past their use-by date d. All expected medications and equipment are easily located

The hospital cardiac arrest cart list will be used to assess the cart contents and some maintenance criteria. Any aspects missing from the list, (e.g., stocks) may not be assessed. Item c) will be evaluated in all cases and for all medications and equipment in the cart.

## **Exclusions**

The hospital cardiac arrest cart list will be used to assess the cart contents and some maintenance criteria (see Denominator Inclusions). Any aspects missing from the list, (e.g., stocks) may not be assessed.

## RELATIONSHIP OF DENOMINATOR TO NUMERATOR

All cases in the denominator are equally eligible to appear in the numerator

## **DENOMINATOR (INDEX) EVENT**

Therapeutic Intervention

#### **DENOMINATOR TIME WINDOW**

Time window is a single point in time

## **NUMERATOR INCLUSIONS/EXCLUSIONS**

#### Inclusions

Number of failures detected x 100

## **Exclusions**

None

# MEASURE RESULTS UNDER CONTROL OF HEALTH CARE PROFESSIONALS, ORGANIZATIONS AND/OR POLICYMAKERS

The measure results are somewhat or substantially under the control of the health care professionals, organizations and/or policymakers to whom the measure applies.

## **NUMERATOR TIME WINDOW**

Encounter or point in time

#### **DATA SOURCE**

Special or unique data

## **LEVEL OF DETERMINATION OF QUALITY**

Individual Case

## **PRE-EXISTING INSTRUMENT USED**

None

## **Computation of the Measure**

#### **SCORING**

Rate

#### **INTERPRETATION OF SCORE**

Better quality is associated with a lower score

## **ALLOWANCE FOR PATIENT FACTORS**

Unspecified

## STANDARD OF COMPARISON

Internal time comparison

# **Evaluation of Measure Properties**

## **EXTENT OF MEASURE TESTING**

After pilot testing, the set of indicators has been measured in a random sample of 25 Spanish hospitals, stratified by hospital size. The main objective has been to field test the feasibility of measurement in the various settings representing real life situations in the context of the Spanish Health Care System.

Both the whole indicators validation report and the results of the baseline measurement in a sample of the Spanish National Health Service (NHS) hospitals may be accessed and downloaded from the Spanish Ministry of Health web page (in Spanish):

- Validation report
- Results of baseline measurement in Spanish NHS hospitals

## **EVIDENCE FOR RELIABILITY/VALIDITY TESTING**

Ministerio de Sanidad y Consumo. Construccion y validacion de indicadores de buenas practicas sobre seguridad del paciente. Madrid: Ministerio de Sanidad y Consumo; 2008. 178 p.

Ministerio de Sanidad y Consumo. Indicadores de buenas practicas sobre seguridad del paciente. Resultados de su medicion en una muestra de hospitales del sistema nacional de salud Español. Madrid: Ministerio de Sanidad y Consumo; 2008. 95 p.

Ministry of Health. Safe practices indicators project: background, summary of methods and measurement strategies. Madrid: Ministry of Health; 2009 Feb 20. 97 p.

# **Identifying Information**

## **ORIGINAL TITLE**

Percentage of failures in maintenance of medication and equipment available on cardiac arrest carts.

#### **MEASURE COLLECTION**

Safe Practices Indicators Project

#### **MEASURE SET NAME**

Increase Safe Medication Use

## **MEASURE SUBSET NAME**

Standard Methods for Labeling, Packaging and Storing Medication

## **SUBMITTER**

Spanish Agency for Healthcare Quality of the Spanish Ministry of Health

#### **DEVELOPER**

Grupo de Investigación sobre Gestión de la Calidad en Servicios de Salud, University of Murcia, under contract to the Spanish Ministry of Health

## **FUNDING SOURCE(S)**

Agency for Quality, Spanish Ministry of Health

## **COMPOSITION OF THE GROUP THAT DEVELOPED THE MEASURE**

Saturno, Pedro J., MD, DrPH; Group Director and Project PI

Castillo, Carmen; López, M. José; Ramón, Teresa; Nurses

Carrillo, Andrés, MD; Intensive Care Specialist

Iranzo, M. Dolores; Hospital pharmacist

Soria, Victor, MD; Surgeon

Parra, Pedro, MD; Gomis, Rafael, MD; Gascón, Juan J., MD; Quality Management Specialists

# FINANCIAL DISCLOSURES/OTHER POTENTIAL CONFLICTS OF INTEREST

Project entirely financed by the Spanish Ministry of Health.

#### **ADAPTATION**

Measure was not adapted from another source.

#### **RELEASE DATE**

2009 Feb

## **MEASURE STATUS**

This is the current release of the measure.

# SOURCE(S)

Ministry of Health. Safe practices indicators project: background, summary of methods and measurement strategies. Madrid: Ministry of Health; 2009 Feb 20. 97 p.

## **MEASURE AVAILABILITY**

The individual measure, "Percentage of Failures in Maintenance of Medication and Equipment Available on Cardiac Arrest Carts," is published in "Safe Practices Indicators Project: Background, Summary of Methods and Measurement Strategies."

For more information, contact:

- Ministry of Health and Social Policy, Paseo del Prado, 18-20, planta baja, esquina con Lope de Vega. 28014 Madrid; Phone: +34 901 400 100; Fax: +34 915 96 44 80; Web site: <a href="www.msc.es/en/home.htm">www.msc.es/en/home.htm</a>.
  OR
- Pedro J. Saturno, Facultad de Medicina, Universidad de Murcia, 30100
  Espinardo-Murcia (Spain); Phone: 868 883 948; Fax: +34 868 883947; E-mail: psaturno@um.es; Web site: <a href="http://www.calidadsalud.com">http://www.calidadsalud.com</a>.

## **COMPANION DOCUMENTS**

The following are available:

 Ministerio de Sanidad y Consumo. Construccion y validacion de indicadores de buenas practicas sobre seguridad del paciente. Madrid: Ministerio de Sanidad y Consumo; 2008. 178 p. This document is available in Portable Document

- Format (PDF) from the <u>Ministry of Health and Social Policy Web site</u> (in Spanish).
- Ministerio de Sanidad y Consumo. Indicadores de buenas practicas sobre seguridad del paciente. Resultados de su medicion en una muestra de hospitales del sistema nacional de salud Español. Madrid: Ministerio de Sanidad y Consumo; 2008. 95 p. This document is available in PDF from the Ministry of Health and Social Policy Web site (in Spanish).

## **NQMC STATUS**

This NQMC summary was completed by ECRI Institute on September 11, 2009. The information was verified by the measure developer on December 23, 2009.

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